



flamco

Flamconnect Remote

24/7 remote monitoring for HVAC installations
service and maintenance made easy

that's excellence.

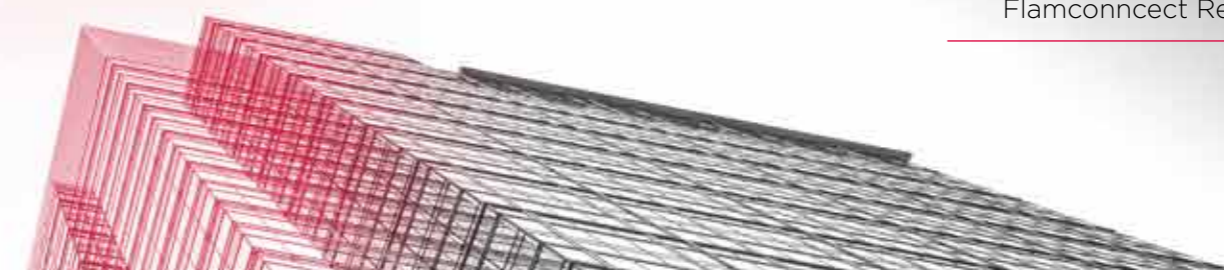
Flamconnect Remote

Digital dashboard for installers, service providers and facility managers

Flamconnect Remote allows you to remotely monitor heating and cooling installations. You have 24/7 realtime and interactive access to your connectable Flamco devices via a clearly arranged dashboard. With Flamconnect Remote you can view and optimise system settings remotely, perform maintenance, repair malfunctions and reduce service costs. Flamconnect Remote allows you to predict required replacement or receive a report the instant an installation or product suffers a fault. Flamconnect Remote helps you to plan your visits by creating insights into the use of the installations you are servicing.

4 Main benefits at a glance

- 1. Receive alerts:** be able to receive alerts via the portal or directly via e-mail. Allows you to be proactive upon the alert being received, perhaps even before the customer realises there is a problem. Get a more detailed description to prepare for a visit if needed and increase the first time fix rate.
- 2. Remotely change settings / execute actions:** be able to remotely change product settings or execute actions such as rebooting, topping -up, etc. without visiting the product. Be able to solve issues remotely and thus decrease the amount of service visits.
- 3. See system telemetry and make service visits more plannable:** be able to analyse the system, product behavior and diagnose a possible issue remotely 24/7/365. Find the optimal product configuration for an optimal system/product performance. All historic data is automatically saved. As a Service Engineer you'll arrive on location at the right time, armed with lots of information and the right spare parts.
- 4. Online dashboard:** be able to see all connected devices and the manage the assets remotely and directly.



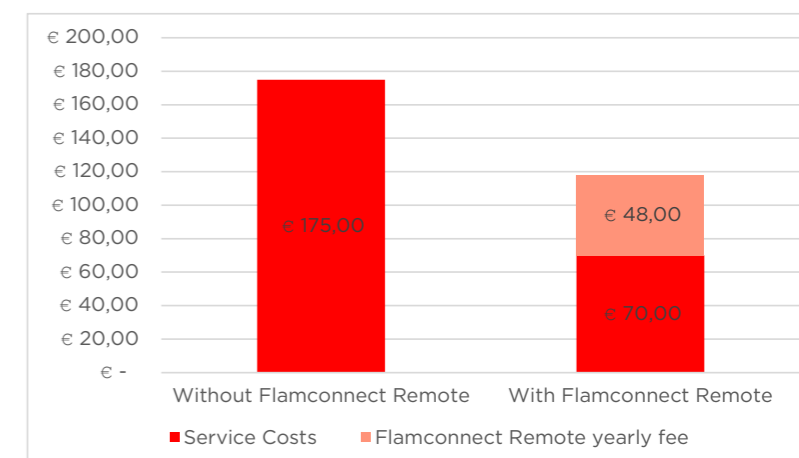
for whom?

What situations are of interest for connecting my installation to Flamconnect Remote?

- Installations for which operational safety is a key requirement of the user (data centres, care homes, offices)
- To perform better analysis in the event of insufficient pressure or leaks
- For support in order to comply with the international standards e.g. CEN/TC 319
- When you have a full service contract with your customer (ESCO)
- When your installation's sustainability is of relevance

save up to 33% on your service costs!

A subscription to Flamconnect Remote allows you to drastically cut your service and maintenance costs. The chart shows the cost saving potential for one remotely serviced Flamco device. On average a service visit costs € 350,-. With 1 visit in 2 years, the costs are € 175,- per year. With Flamconnect Remote on average a service visit is required once per 5 years. Costs are € 70,- per year. Total yearly costs including subscription costs of € 4,- per connected device/month, are € 118,-. Savings can easily total up to 33% across a year! to 33% per year!



How does it work?

1. Request Flamconnect Remote at your local customer service or online via: <https://flamco.aalberts-hfc.com/ex-en/registration-remote>
2. You receive confirmation of your registration and details for logging in to the portal
3. A modem is sent to you for connecting to your Flamco device
4. You connect the modem to your Flamco device, which automatically connects to the portal
5. The modem communicates via our GSM network to the portal where the device can be checked.

What does it cost*

Subscription fee per device / month	€ 4,-.
Subscription fee per device / year	€ 48,-.
Gateway and portal set-up costs (one-off)	€ 110,-.



Safe Connection

Flamconnect Remote uses Microsoft Azure technology. Your connection is safe.

* price level 2023

What do you get?

Access to portal	Unlimited users
Alerts - View in portal or receive via e-mail	✓
Diagnose - Check system telemetry and product settings	✓
Adjust - Remotely change configuration settings or execute commands	✓
Data exchange period	Real time

More information or connecting your Flamco device?

flamco.aalberts-hfc.com/ex-en/registration-remote



Suitable products

Flamconnect Remote is currently available on Flamco expansion automats and pressurisation units with a Flextronic controller or on Heat Interface Units with a LogoTronic controller. Appliances suitable for Flamconnect Remote can be identified by the label shown on the right. Further suitable appliances will become available in the future.



Flamcomat G3
Expansion Automat *



Flamcomat MP G4
Expansion Automat



Flexcon MK-U
Expansion Automat *



Flamcomat MK-U G4
Expansion Automat



Flamcomat G4 MK-C
Expansion Automat



Flamcomat G4 Starter
Expansion Automat



FlexFiller Mini
Pressurisation Unit



FlexFiller Direct G4
Pressurisation Unit



Flexcon PA
Pressurisation Assistant



LogoMatic G2
Heat Interface Unit



LogoEco G2
Heat Interface Unit



LogoEco Dual G2
Heat Interface Unit

Aalberts hydronic flow control

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